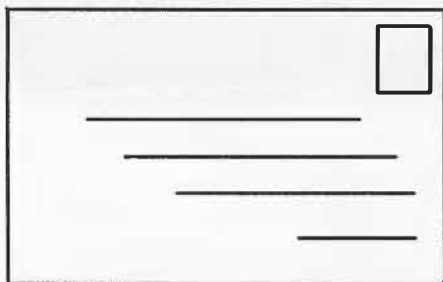


What we think about

MEADOW COURT

Easy read report



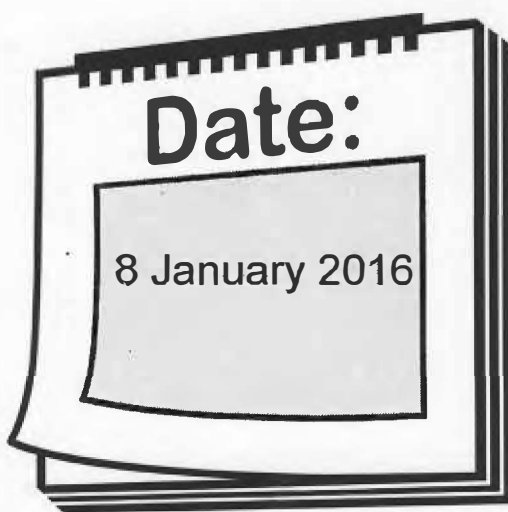
Address:

Meadow Court

Minehead Road

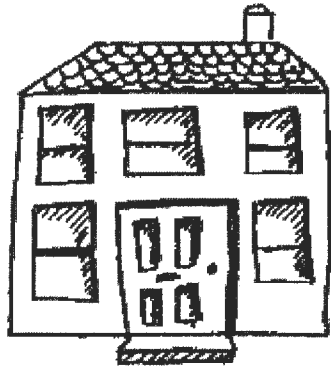
Taunton

TA2 6NS

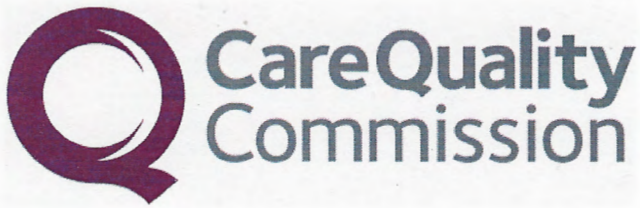


Date we did the inspection:

8 January 2016



This report is about the supported living service at Meadow Court provided by Mr Frederick John Eaton



About the Care Quality Commission



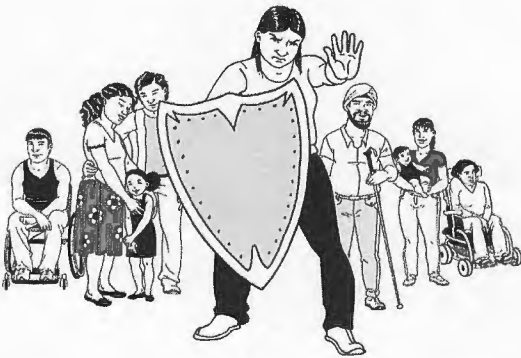
We are an organisation called the Care Quality Commission (CQC).

We checked to see whether the service given by Mr Frederick John Eaton is safe, gives good results, caring, meets people's needs, and is managed well.

Here is what we found.



We ask five questions about services and this is what we found



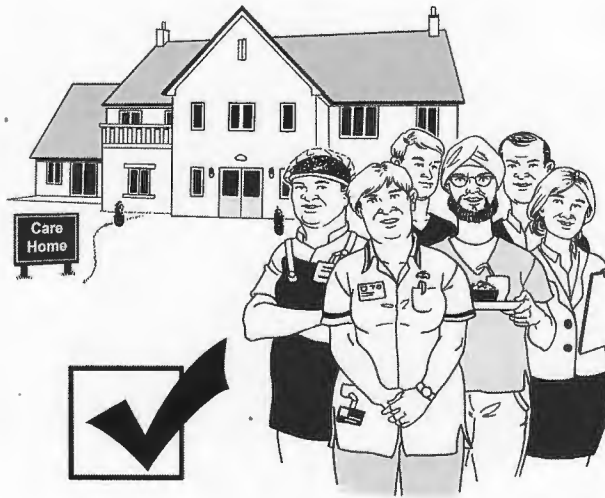
Is the service safe?



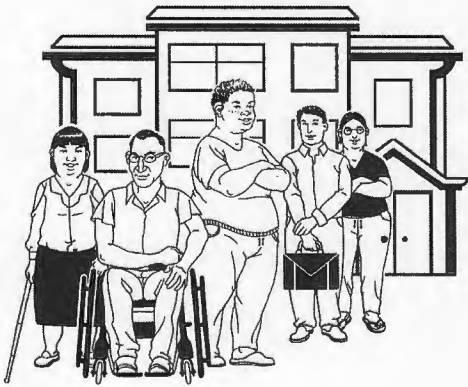
We gave this service a score of 'good.'



Staff knew how to keep people safe from harm.



There were enough staff to help keep people safe.



Does the service give good results?



We gave this service a score of 'good'.



Staff were well trained and knew how to help people.



Staff helped people to attend medical appointments when they needed to.



Is the service caring?



We gave this service a score of good.



Staff respected people's privacy.



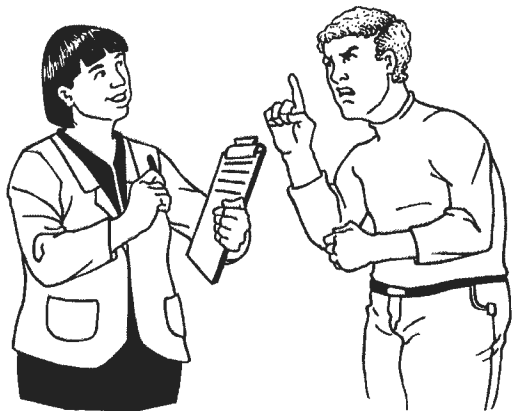
Staff were kind to people.



**Does the service meet
people's needs?**



We gave this service a score of
good.



People knew how to make a complaint.



Staff helped people to learn new skills





Is the service managed well?



We gave this service a score of 'good'.



The provider was easy to talk to.

What happens next?



We have not asked this service to make any changes, but we will go back to check this again in the future.

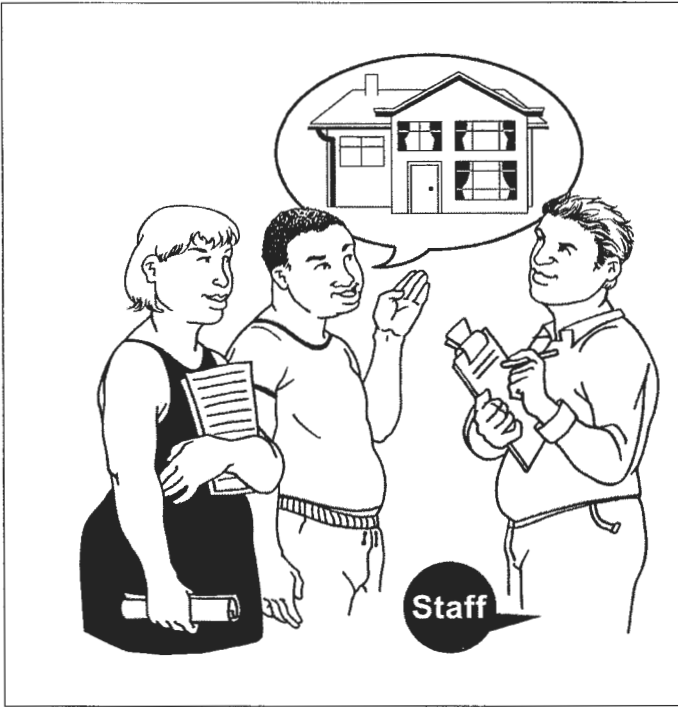
Getting in contact with us



If you would like this report in another format or language, or you would like to tell us something, you can contact us at:

Phone: **03000 61 61 61**

Email: **enquiries@cqc.org.uk**



People were able to say what they thought about the service.